



Will I be Eligible?



Citizenship/Residency & Income Requirements

Must be a U.S. citizen or legal USVI resident.

Must meet HUD requirements of low-to-moderate income or urgent need.



Ownership & Primary Residency

Must prove ownership & primary residence as of **September 2017**.



Storm Damage

Property damage must be caused by Hurricane Irma and/or Hurricane María.



Eligible Structure

The damaged property must be one of the following eligible structure types:

- Single- and double-unit family home
- Mobile home
- Condominium

Note: RVs including travel trailers are NOT eligible.

How Will I Apply?

There are three ways to apply:



On Your Phone

Upload your documents to the secure smartphone app.

App: The EnVision App is available for download in your App store. Search for: **VI Storm Recovery** then register an account with an email address and complete the application.



On Your Computer

Upload your documents to our online portal. You can also schedule a personal consultation at your nearest Recovery Center.

Website: Vlstormrecovery.com



In Person

Meet with a knowledgeable Program Counselor at one of our Recovery Centers.

St. Croix

Health Conscious building (next to NAPA)

St. Thomas

TuTu Mall (next to Subway)

St. John

The Marketplace (next to VIYA)

What Documents Will be Required?

1

Proof of Citizenship & Residency

Documents include:

- U.S.V.I. Driver's License
- Birth Certificate or other Government-issued proof of compliance

2

Proof of Ownership

Please provide one of the following documents:

- Deed (preferred)
- Title report (issued by a licensed title insurance company)
- Tax assessor records
- Other legal documents (to be reviewed on a case-by-case basis)

3

Proof of Occupancy

Please provide one of the following documents:

- FEMA IA award letter
- 2017 Homestead or other exemption verified through Territory property tax records
- Other documentation from the time of the disaster:
 - Bill, statement, or letter from one of the following. The bill/statement/letter must be from the month before or the month of the applicable disaster, and must match name and address on the Program application.

• Electric	• Trash	• Landline phone
• Gas	• Sewage	• Credit card
• Water	• Cable	• Bank statement
 - Voter registration records & driver's license that match the name and address on the Program application.

4

Proof of Income

Please provide one of the following documents:

- Most current year Federal income tax return (preferred)
- Most recent W2
- 3 months of income source documents for all household members to determine annual household income (e.g., wage statement, interest statement, unemployment compensation statement) for the family

**Program requirements subject to change.*